

OSB Summer Series

Working with and Serving Individuals with Disabilities: Practical Tips for Accommodations and Etiquette



This resource-rich program will help you become more confident and knowledgeable about disability issues:

- ◆ What constitutes a disability?
- ◆ Learning communication techniques
- ◆ Using assistive technology
- ◆ Utilizing community resources to help individuals in the workplace

Wednesday, July 8, 2009
1 p.m.—4:30 p.m.

Oregon State Bar Center
Tigard, Oregon

3.5 General CLE or Access to Justice credits

This seminar is
also available as a live
webcast—click here to
register

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Oregon State Bar Center
16037 S.W. Upper Boones Ferry Rd.
Tigard, Oregon

MORE THAN 54 MILLION PEOPLE IN THIS COUNTRY ARE AFFECTED by a disability. Developing relationships with people with disabilities is no longer a rare event. This seminar will provide you with practical information and useful tools for working and communicating with disabled individuals, including the use of accurate language and appropriate questions.

Examine trends that project the legal needs for people with disabilities for the next five to ten years and learn how lawyers can benefit by increasing their accessibility to the largest underrepresented group in the nation. Become familiar with community resources that help businesses meet state and federal disability laws and assist individuals in the workplace. Understand how simple changes, such as using a larger font size on documents for a client with limited vision, and assistive technology can enhance your communication skills. Also view a video presentation, *The Ten Commandments of Communicating with People with Disabilities*.

Disability does not discriminate. People have disabilities regardless of ethnicity, education, gender, age, or socioeconomic class. It touches nearly one out of every two adult Americans. This is a key opportunity to learn what it means to be a person with a disability in our society and how to professionally cultivate an environment of inclusion and integration.



Click here to register online!

Register by using this form or calling the OSB CLE Service Center at (503) 431-6413, or toll-free in Oregon at 1-800-452-8260, ext. 413.

12:30 Registration

1:00 Client Demographics

- ◆ How to better serve clients with disabilities
 - ◆ The benefits of increasing lawyer accessibility to people with disabilities
 - ◆ What statistics and demographic trends tell us about our future
 - ◆ The next five to ten years: the legal needs of people with disabilities
-

2:00 The Ten Commandments of Communicating with People with Disabilities (video presentation)

- ◆ How do society's attitudes impact integration?
 - ◆ Getting comfortable with the elephant in the room
 - ◆ How to change uncomfortable situations in the future
-

3:00 Break

3:15 The Psycho-Social Impact of Disability on People

- ◆ How to effectively provide services to people with disabilities
 - ◆ Increasing your ability to achieve justice for clients with disabilities
 - ◆ Using curiosity to produce favorable outcomes
 - ◆ Appropriate language and references
-

4:00 Where and How Can I Get Help?

- ◆ Community resources
 - ◆ Assistive technology
 - ◆ Universal design principles
-

4:30 Adjourn

Presented by:

- ◆ Andrea Olson, MS, CRC, *Disability and Business Technical Assistance Center Northwest, Portland*

OSB CLE Seminars Attorney:

- ◆ Karen D. Lee, klee@osbar.org, (503) 431-6382

Working with and Serving Individuals with Disabilities: Practical Tips for Accommodations and Etiquette

Wednesday, July 8, 2009

Bar # _____ Name _____

Firm Name _____

Email _____ Phone _____ Fax _____

Address _____

City _____ State _____ Zip Code _____

TIGARD SEMINAR REGISTRATION

- \$115 OSB Member.....\$ _____
- \$145 Non-OSB Member.....\$ _____
- \$0 2008–2009 Season Ticket.....\$ _____
- \$0 50-year OSB members may attend free of charge.....\$ _____
- \$0 Oregon judges and their lawyer staff (see below).....\$ _____

- Registrant is a judge
- Registrant is a lawyer staff member for the following judge

Judge (please print)

Signature of Judge (required)

TOTAL REGISTRATION FEES (ID09) (721)\$ _____

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WEBCAST REGISTRATION

To register for the live webcast of this seminar, please [click here](#), or visit www.osbarcle.org and click on “Webcasts.” Use your Season Ticket for a 50% discount!

GENERAL INFORMATION

QUESTIONS? Call the CLE Service Center at 503-431-6413, or toll-free in Oregon at 1-800-452-8260, ext. 413. For information about upcoming seminars, please visit the CLE Calendar at www.osbarcle.org.

CANCELLATIONS: Cancellation requests must be received at least 48 hours prior to the start of the seminar to qualify for a refund. Requests are accepted via phone, fax, or mail; please see “Three Ways to Register” for contact information. All cancellations are subject to a \$20 cancellation fee.

TUITION ASSISTANCE: Tuition assistance is available on the basis of financial need. Fax a request stating your financial situation to 503-968-4456 no later than one week before the seminar.

DIETARY RESTRICTIONS OR SPECIAL ACCOMMODATIONS: Call 503-431-6351, or toll-free in Oregon, 1-800-452-8260, ext. 351.

VIDEO REPLAYS

The Summer Series is not available for on-site video replays. However, video rentals will be available at the same registration fee as the live seminar if you register for a rental no later than the date of the seminar. To schedule a video rental for any Summer Series seminar, please call (503) 431-6351 or toll-free in Oregon, (800) 452-8260, ext. 351. Rentals will be available approximately two weeks after the date of the live seminar.

SEMINAR PRODUCT ORDERS

Seminar products will be available approximately two weeks after the live program.

- \$135 Audio CDs and course materials (ID09.KCD)\$ _____
- \$195 DVDs and course materials (ID09.KDV)\$ _____

Subtotal: ..\$ _____

2008–2009 Season Ticket No. _____ seminar

product discount—subtract 10%:\$ _____

Subtotal: ..\$ _____

- \$35 Course materials (ID09.HB)\$ _____

2008–2009 Season Ticket No. _____ course

materials discount—subtract 20%:\$ _____

Subtotal: ..\$ _____

Shipping and handling fee: ..\$ 7.00

TOTAL ORDER: ..\$ _____

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For audiocassette and VHS formats, please call the CLE Service Center at 503-431-6413, or toll-free in Oregon at 1-800-452-8260, ext. 413.

DVD RENTALS

For additional viewers, please call 503-431-6351, or toll-free in Oregon at 1-800-452-8260, ext. 351.

- \$135 DVD rental and course materials (ID09.KDR)\$ _____

Subtotal: ..\$ _____

2008–2009 Season Ticket No. _____ discount—

subtract 30%: ..\$ _____

Subtotal: ..\$ _____

Shipping and handling fee: ..\$ 7.00

TOTAL ORDER: ..\$ _____

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PAYMENT OPTIONS

- Check Enclosed: Payable to Oregon State Bar
- Credit Card (VISA or MasterCard only)

All information below required when paying by credit card.

Credit Card Number _____ Expiration Date _____

Name on Credit Card (please print) _____

Credit Card Billing Address _____

City _____ State _____ Zip Code _____

Authorized Signature _____

FOUR WAYS TO REGISTER OR ORDER

Registrations and orders will not be processed without payment.

1. **ONLINE** at www.osbarcle.org.
2. **PHONE:** 503-431-6413, or toll-free in Oregon at 1-800-452-8260, ext. 413
3. **FAX with VISA or MasterCard number:** 503-968-4456
4. **MAIL with check:** Oregon State Bar, CLE Registration, P.O. Box 231935, Tigard, OR 97281-1935